

North Little Rock
Senior Citizens
And
Office of Volunteer Program
Annual Report
2013



Joe A. Smith
Mayor

North Little Rock City Council

Debi Ross
Linda Robinson
Steve Baxter
Murry Witcher
Charley Baxter
Director

Beth White
Maurice Taylor
Bruce Foutch
Charlie Hight
Susan Russell
Assistant Director

Patrick Henry Hays Senior Citizens Center
&
Office of Volunteer Services
And Related Senior Programs
Annual Report
2013

The Senior Citizens Program for the City of North Little Rock is comprised of various activities and locations including the Patrick Henry Hays Senior Citizens Center. Also a part of the activities are the Volunteer Program for the City of North Little Rock as well as activity programs at Willow House, Heritage House, S.W. Bowker, and Campus Towers.

The Hays Center and the senior programs of North Little Rock are organized as a city department under the leadership of Mayor Joe A. Smith and the North Little Rock City Council.

In addition, the program is directed by the North Little Rock Senior Citizens Commission. These outstanding Commissioners volunteer their time and energy in developing policy and procedure for the senior programs. They take the time to listen to members and work to assure programs are developed that are beneficial to our members. The Senior Citizens Commission meets on the 4th Monday of each month at 3PM at the Hays Center. Visitors are welcome.

The Senior Citizens Commission, a body appointed by the Mayor and confirmed by the City council, is made up as follows:

North Little Rock Senior Citizens Commission

Richard Blankenbeker - Chairman

Virginia Raum - Vice Chairman

Mary Ruth Morgan - Secretary Treasurer

Dorothy Romes

Belinda Snow

Dick Giddings

Eddie Powell

Murry Witcher - Alderman

Liz Sniff

Overview

The Senior Citizens Programs have a long history in North Little Rock. Organized under the leadership of Mayor Eddie Powell in the 1980's the program was completely reorganized in 2002 and with the building of the Hays Center which opened in February 2003 a new type of senior program was born. Now in our 12th year our senior program continues to exceed all expectations and serves as a model throughout the country.

On a daily basis we deal with issues that benefit our programs and our members. It remains our belief that the Hays Center is the place where seniors can come and enjoy

programs, equipment, or simply visit and not have to deal with the world outside. Here we can't tell someone's social or political standing. Folks simply all look alike in a pool aerobics class or a line dance class.

While we have new classes and programs we introduce each year there are some programs and classes that are favorites year after year. Our members have come to expect certain things from us. These expectations are that we keep those standard programs and that we always come up with the new "unexpected" program, event or class that keeps our Hays Center new and fresh.

During these 11 years we have grown from nothing at all to one of the most viable, fun, and personally rewarding program in the country.

In 2013 we had 1,076 new members join the Hays Center. The addition of these new members brought our membership to 19,626 for the entire time we have been open.

The breakdown of those members that joined in 2013 is as follows:

Total number of new members-female- 739

Total number of new members- male- 337

Broken down by race:

African American females 313, males 126

Asian females-18 males -0-

Caucasian females 383, males 181

Hispanic females 7, males -0-

Other females 18, males- 13

This demonstrates our commitment to having a diverse membership which is something we are very proud of.

Ten Year Anniversary

February 3, 2013 the Hays Center celebrated its 10 year anniversary of being the best senior center in the State of Arkansas. We also believe we are one of the best senior programs in the nation.

Our original opening was on Sunday afternoon February 3, 2003. That day was a special day in the lives of seniors in North Little Rock and also for our city as a whole. We had no idea how many folks would attend the original open house and no idea how many folks would come to the Hays Center to become members. But, we soon found out. Folks came to the grand opening in numbers we were not prepared for and they became members in numbers that surprised us.

Our 10 year celebration was similar. Our Senior Citizens Commission Members, our staff and of course our volunteers worked for months to make sure we had a good program.

Our main focus was to show off how our folks use the facility we provided. Since we are limited to only members 50 and older, many of our members wanted to show off the facility to their families and friends. They wanted to show their grandchildren the place where they were having all the fun that they talked about. The day was not about what we, the city had done, but it was about what the members thought about what had been provided for them.

The day could not have gone better. Once again it was a beautiful day. Once again the crowds came. And once again the Hays Center did not fail to live up to its expectation. Our staff, the Commission Members and the volunteers did an outstanding job showing off our treasure.

Weekly Activities

The Hays Center provides an array of weekly activities. Those are listed in the class schedule that is available at the front desk. Included in those activities are some of our standard offerings that our members continue to enjoy and that we consider our staple exercise.

Our 2 pools are prime examples. We offer an aerobic pool and a lap pool. On any given day in excess of 250 members use these pools. We provide daily aerobics classes 5 times per day with one of those classes having over 100 members with 50 or more in attendance on any given day. Other classes are very well attended as well. All of these classes are taught by volunteer instructors and they provide lots of exercise and fellowship for our members.

The Lap pool is equally successful. While we have far less lap swimmers than aerobics members our lap pool is used continuously on a daily basis. These lap swimmers help each other learn better swim methods and they too strike up friendships that keep them coming back to swim.

We offer some “specialty” swim options as well. Twice per year we provide snorkeling lessons for those members heading to the tropics or going on cruises and we also have swim lessons from time to time. It is so rewarding to see a senior learn to swim or learn to snorkel and fulfill lifelong ambitions to get over their fear of the water.



Aerobics Pool



Lap Pool



Fitness Area

The Hays Center has the latest in fitness equipment. We have 16 treadmills, 8 standing elliptical machine, 10 seated elliptical machines and a host of weight and strength building machines. In all we have over 60 pieces of equipment our members may use on a daily basis. Together with our indoor walking track we cater to seniors who want to have a fitness program that spans from simply increasing their cardiovascular work out to building strength and stamina for their daily routine. So, seniors can get a full work out or just maintain their current physical abilities.

One of our most difficult tasks is to keep folks remembering we are a senior citizens center rather than an upscale gym.

Our members continue to participate in the State Senior Olympics. This is a source of pride and bragging rights. Our members are encouraged to let us display their medals. To date six members have won over 40 medals in the Arkansas Senior Olympics and our Bean Bag Baseball team also brought home the gold once. By competing in the State Senior Olympics our seniors are eligible to compete in the National Senior Olympics. While our members compete in swimming and bean bag baseball there are many other events to compete in, both in State and Nationally. As with so many of our programs, winning is great but competing and having the fun of going places and meeting new friends is even more important.



Bean Bag Baseball Team

We continue to offer an array of group activities including table tennis, billiards, dance, chair volleyball, Zumba, yoga, tai chi and other interesting programs. Our staff is always looking for new and better ways to serve our membership. New programs are developed all the time and old ideas are reinvented as well. One of our hall marks is that we change with the times.

Care Link is one of our partners who brings new programs such as Bean Bag Baseball, Peppi Bands, Zumba and many others to us. We also get ideas for new programs on

television or in the newspapers. Our staff is always looking for new ways to include our members in new and interesting programs at the Hays Center.

This year we created a new program to have our members make Christmas decorations for a “special” Christmas tree for our center. We had no idea what the members would make and they exceeded our expectations. From whimsical decorations in the knitting class to zany decorations that included a “gasX” box the decorations were outstanding. This made our members more a part of the effort to make our center (actually their center) something special for the holidays.



Billiards



Table Tennis

Meals and Events

As with any senior program meals are a big part of what we do. On a weekly basis we have two lunch events that are provided each week. Care Link, one of our partners, provides a box lunch for approximately 50 members. These meals occur on Wednesday and Thursday. They are a time for folks to visit and socialize and enjoy a healthy lunch. For many of our members it is also a good excuse to stay here and enjoy the center more. We also have a number of other meals. In the winter Care Link provides soup & salad each Monday as well.

In the spring and summer this event turns into a salad event.

This year Care Link built a state of the art Senior Day Care within 8 blocks of our facility and included an outstanding kitchen in that project. We benefit from the new meal program as well as having a new place to refer folks to when they can no longer remain Hays Center members.

Our Staff prepares a meal once a quarter that usually includes a show of some sort. The staff enjoys this time to do some “silly” or “funny” play or routine for our members. The members usually enjoy this quarterly event and many times they are included in the “show”. This is a fun way for our members to enjoy each other and a good way for the staff to get to know the members better.

This year we had a number of programs for this quarterly event. Our “Ugly Christmas Sweater” program was a real enjoyable event and our other events were good but the top program this year was our rendition of “Olympic Synchronized Swimming” which was done on dry ground (the ball room floor) with our staff dressed in swim fins and snorkel masks. The crowd loved the staff showing that it was OK to be laughed at.

And last but not least, we have our pot luck events. A benefit of our programs is that a number of our members get the opportunity to make new friends here. As classes organize and members interact it is natural that they will decide to have pot luck. These events usually are around holidays but can happen any time during the year. These pot luck events have the added benefit of making the group or class closer and in turn have members invite more members to come and join in on the fun.

Special Events & City Functions

The Hays Center is always a leader in providing special events in our city. 2013 was no exception.

In addition to the normal every day functions the Hays Center always stand ready to assist with other city functions.

The following is a listing of functions held at the Hays Center during 2013; both Hays Center functions and City functions:

- The City land commission met 6 times
- Community concert band 2 times
- Sister City Banquet held 2 times
- Volunteer training held 3 times
- Hays Center 10th Anniversary

- Valentines Party
- 4th of July Party
- Christmas Party
- Charles Burns Buffalo Soldier Program
- Elizabeth Macklin 100th Birthday Party
- Ladies Day event 2 times
- Knitting on the Porch event
- Oklahoma City dignitaries visit
- Annual Plant Swap
- Hall of Fame Luncheon
- Hays Center Volunteer Luncheon 2 times
- City of North Little Rock Volunteer Luncheon
- Police Chief Danny Bradley Retirement Party

Arts and Art Classes

Since our opening the Hays Center has promoted art and art classes. During 2013 we had various displays in our gallery including The North Little Rock Woman's art show in November and December featured the Arkansas League of Artists. Each event included a show and reception. These events had a number of nice pieces of art.

We were honored to display various artists' work during the year. This year we had our own Hays Center Members Art show, we had a display by Mary Ann Stafford and displayed various military items in honor of Veterans Day.

We added 5 pieces to our permanent collection in 2013.

We also displayed quilts from our Hays Center Quilting Class in the gallery in January. Periodically we also teach a glass fusing class. This year we held 4 glass classes. The members made some wonderful items to either wear themselves or give as gifts.

Zumba

Zumba continues to be a popular program with our membership. This upbeat dance/exercise program lets individuals exercise at their own pace. This is a real active program so the addition of classes made the activity even more popular. Our members can work up a sweat and enjoy it. Susan Russell attended classes and became certified as Zumba instructor. At times other staff persons are involved in the fun. This is important to keep the programs going strong. When the volunteer instructor cannot attend we can augment classes with our staff and assure that our members always have an array of classes to attend.

During 2013 we added two new day time Zumba classes, two night time Zumba classes and two night time Tai Chi classes. This gives all our members a chance to join these interesting and motivating classes. More popular with our ladies this is an excellent way to get a good exercise routine in your day

Book Club

Our Hays Center Book club led by Alice Wycliff continues to be a good outlet for our members who share the fun of reading. The group meets, picks out a book to read and then has a lively discussion as to the likes and dislikes of the particular book. We continue to promote this activity and hope to grow it even bigger in the future.



Staff performs at the 4th of July Program

Chair Volleyball

Chair volleyball is one of our programs which continues to be popular. Three times per week we have games where our members choose up teams and play to their hearts content. This is another one of our programs that surprised us with that “senior need to win” component that we were not expecting. The games are very competitive and at times tempers flare. Being a referee at these games has its challenges. Our members get a number of benefits from Chair volleyball. It is surprising how much exercise you can get and not run the risk of falling. Members make friends and get plenty of socialization. And they get the added benefit of feeling competitive again.



Chair Volley Ball



Zumba Class

Out of State Trips:

Susan Russell, our Assistant Director, plans and chaperones out of state trips. In 2013 we provided the following trips out of state.

We had two trips in 2013. Our first trip was to Colorado in May. The trip was just two weeks before the forest fire that burned many of the sites our members visited. 48 members went on this trip. They had a wonderful time. The trip took them on a train ride thru the country side, they toured Manitou Springs just before it flooded, visited the U.S. Olympic Training Center near Colorado Springs and visited Royal Gorge.

In October 50 of our members traveled to Ottawa, Canada where they visited Parliament, the outdoor fresh market, and several museums. While the trip was fun and educational this group experienced some travel issues including dealing with being in a foreign country and dealing with both monetary and language differences.

Local Trips

Ann Marie Leblanc schedules trips and excursions for our day trips. They include local central Arkansas trips as well as trips reaching into the corners of our state. These day trips are an excellent way for our members to see parts of the state they could not otherwise see.

In partnership with the North Little Rock Housing Authority we also provide transportation to local Doctor's Offices and to local grocery stores. The following chart shows the total trips for 2013 and the destinations of those trips. Also attached is our fuel cost for those trips.

Growing programs

The Hays Center is always changing. We introduce new programs and change existing programs all the time. Our goal is to provide our members with the opportunity to exercise both their bodies and their minds and make it so they have fun along the way. New programs, new trips, fun event along with the standard opportunity to enjoy our standard programs is the hallmark of the Hays Center.

We continue to have success with a number of standard classes. Pool aerobics, chair volley ball, bean bag baseball, knitting, quilting, art classes, and our book club are but a few of the weekly classes and events that continue to be well attended. The varied choices of opportunities for our members to remain active make us a fun place for seniors to spend some time.

Zumba, pool aerobics, table tennis and billiards are all growing with additional numbers in each. These activities are easy to join and the participants welcome new comers all the time. This is one of the best features of the Hays Center; that interest our members have in welcoming others into their group.



Knitters



Card Games

Peppi Bands

One of these “improved” classes is our Peppi band class. This stretching class has become more popular and the numbers attending the class have increased. Our staff rotates teaching this important class. As those in the industry know the body must stay flexible to assure that we get the most out of it. This class focuses on the use of rubber

“stretch” bands in different degrees of intensity to allow class members to get the most out of the exercise program. Ideally this stretching process should be implemented two to three times per week to help the member get the most out of the exercises. This is another class presented to us by Care Link which in turn simply strengthens our partnership with this outstanding organization. We continue to see benefit from this program and our members see this as a great addition for us.

Healthy Living

Robert Barnes, one of our outstanding volunteers, participates in a number of ways. Robert is currently teaching a “weight loss and control” class. This class jointly discusses life style, diet, choices of food groups, exercise and other pieces of the health and wellness puzzle that go toward a healthy regimen for a person as they age. Robert’s class gives our members a chance to learn the latest in weight loss and control and Robert leads by example as is one of our most active members as well. Robert participates in many activities and he has won medals at the last three senior Olympics. Robert’s attitude is infectious as many members strive to “keep up with Robert” and try to improve their health.

With respect to Robert he continues to be instrumental in a number of areas. He volunteers to educate our membership in the Affordable Care Act.

Yoga

We have had an ongoing Yoga class since we opened in 2003. Classes continue as we move forward and in many respects they increase with the number of participants. Yoga is an outstanding way to keep your body in shape and to keep your emotions in check as well. Our volunteer instructors do an outstanding job keeping the classes interesting.

Tai chi

We have also had Tai Chi classes since we opened as well. Tai Chi is similar to yoga and is also an outstanding way to remain flexible and fit as we age. We currently have two Tai Chi classes and our members continue to utilize these programs.



Tai Chi

Computer Classes

One of our outstanding programs at the Hays Center is our computer program. We provide a number of ways for our members to get more proficient in their computer skills.

We provide classes in our computer lab. These classes range from the basics in computer skills to advanced classes such as photo shop and how to utilize EBay.

Our volunteer coordinator Holly Nolan and a number of volunteer instructors provide classes at no expense to our members. We have served thousands of members with this program.

In addition, we have computers in our library for individual use.

Volunteers at the Hays Center

Our programs make good use of volunteers. Since our opening day, February 3, 2003 we have built our programs on volunteer service. In large part all our programs are taught by volunteers. Volunteers man our front desk; they give tours of the building. We say often that we would not be what we are without our volunteers.

Volunteers do much more than just occupy space or handle a specific task. They are our best advertisement. Our volunteers recruit members. They see someone at the mall or at church and they talk about how much the Hays Center means to them and in no time at all the folks they are talking to decide to give us a try. It is much more effective for a volunteer to recruit new members or new volunteers than it is for paid staff. After all they

are giving of themselves and their time and talent to make the Hays Center a success. They have credibility. Volunteers are essential to what we do and how we do it. In 2013 our Hays Center volunteers provided 10,067 hours of volunteer service to our programs. They are the equivalent of 5 full time employees but more than that they provide a service paid employees cannot provide. They show the general public that they are here because they want to be. No other reason could bring them back week after week to show up in all kinds of weather to give of themselves to help their fellow seniors have such a wonderful place to spend some of their day. This service is truly something that money cannot buy.

We take pride in recognizing our volunteers for the service they provide. Our program includes quarterly recognition programs where we give small tokens of our appreciation to our volunteers as they reach milestones in their service. The shirts, pins, jackets, or other mementoes we provide do not compensate them for their service but rather they show that we appreciate them. During 2013 we recognized 12 of our members as volunteers of the month.

Volunteer of the Month

January	Sherri Dodds
February	Jimmy Brooks
March	Charles Burns
April	Pat Shelton
May	Suzanne Yung
June	Georgia Smith
July	Betty Cliff
August	Dorris Kresse
September	Luellen Young
October	Joan Reddick
November	Wanda Cockrell
December	Ann Cother

These folks were recognized for their dedication and hard work and their spirit of giving to our program. Others were recognized for their service and we thank each and every person who volunteers for us but, these folks provided extra service to set themselves apart.

2,000 Hour Club

We had 6 inductees into the 2000 hour club. This is a listing of all members who have given at least 2,000 hours of volunteer service to the Hays Center since we opened in 2003. Those attaining that level of service in 2013 are:

Betty Clift
Bernadine Oliver
Joan Reddick
Mel Scott

Luellen Young
LaVonne Smith

Above and Beyond

We also periodically recognize our members who go above and beyond the normal volunteer effort for our program. We recognized two of our members this year in this category as well. These two members gave of their talents and skills as well as their time to our program in a way that is worthy of recognition.

**The 2013 inductees into the Above and Beyond Club are:
Pat Jackson and Robert Barnes.**

Pat serves as a pool aerobics instructor. Pats class is always one of our largest classes as she has well over 100 members. Pat inspires her class members to participate and to care about each other. Pat's enthusiasm is contagious as demonstrated by the love and respect her class members have for Pat and for each other. This close knit group enjoys their time in the pool and they also find time for pot luck events and checking on each other from time to time. Pat has been featured on local TV stations and is one of our treasures at the Hays Center.

Robert Barnes is a special member of the Hays Center. He literally does everything we have to offer. Robert swims, works out, encourages others, teaches health and wellness classes, and volunteers for other duties as needed. In addition Robert volunteers with our health department to help folks learn how to utilize the Affordable Care Act. Robert is one of those individuals who wants to be involved in any activity that he believes will help others.

These two individuals are leaders in our program and set an example as to how a senior citizen can make a difference in their community.



Pat Jackson



Robert Barnes

Senior Citizens Hall of Fame

The North Little Rock Senior Citizens Commission began the North Little Rock Senior Citizens Hall of Fame in 1990. This prestigious group has now had 41 inductees. The honor is bestowed on a North Little Rock resident who either provides outstanding service to seniors or who exemplifies how a senior should live as a senior. Usually the honoree is recognized for a body of work over a number of years.

The 2013 inductee was **Robert (Bob) Spencer**.

Bob Spencer has long been active in the Hays Center Programs and has distinguished himself in a number of ways. Bob served on the committee that designed the addition to the Hays Center in 2007. He also served as a volunteer computer instructor and for 4 years was our Computer Coordinator where he developed the curriculum, assigned instructors, assigned students and generally oversaw the program. In addition, Bob oversaw the decoration of the gallery for our 10 Year anniversary in 2013 and he single handedly organized and oversaw our Veterans Day program in 2013. His efforts included posters and photographs of American War documents, display of military memorabilia, recruiting both the color guard and Daughters of the American Revolution as well as providing the program design for the event. Without Bob's hand in our activities many of them would have been less effective and less impressive.

Income

While the Hays Center depends on funding from the City of North Little Rock General Fund we are quite proud of the income we generate that helps make our program a success. During 2013 the following are sources and amounts:

New Members fees:	\$40,715
Member Renewal fees:	\$115,989.90
Rentals	\$36,665
Misc.	\$9,773.24
Willow House Trip fees	\$4,479.37
Heritage House Trip fees	\$4,253.78
Campus Towers Trip fees	\$2,111.32
Housing Authority PILOT	\$107,981.00

Total income	\$321,986.56
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The remainder of our 2013 budget came from the city of North Little Rock General fund.

Partners

As with our previous years we cannot overemphasize the roll partners play in our programs. Of course the City of North Little Rock and Mayor Smith are outstanding in funding a major portion of our program. In addition, we have various other partners that help to make us who we are.

The Senior Citizens Commission and North Little Rock Senior Citizens Outreach both serve to assist us and guide us in our mission. The Commission sets policy and gives direction to our program and Outreach serves as a fundraising body for us.

The North Little Rock Housing Authority is a big partner in our program. Ours is a two way street. The Housing Authority contracts with us to provide services to their senior residents and provide funding for that endeavor. A large portion of our travel is dedicated to residents of the housing authority.

Care Link is another big partner of ours. Twice a week they provide meals for our members and they have many other programs that we share. Zumba, Peppi bands, and health and nutrition programs are provided by Care Link. In addition, Care Link provides a free tutoring program for our members to complete their annual Medicare selections. This is a daunting task for most seniors and the assistance Care Link gives is outstanding. Throughout the year Care Link interfaces with us to provide the latest in information and programming to our members.

The North Little Rock Woman's Club is another partner of ours. The Woman's Club has been with us since before we opened and is always available to help with events and receptions. They generously share a portion of their funds raised with us as well.

Baptist Health is another of our outstanding partners. Since our inception Baptist Health has insisted on providing nurses for a weekly "wellness program". Every Tuesday Baptist Health has a group of nurses and volunteers to give weekly updates and checkup information to our members. This free service is almost priceless to our members. In addition, the nurses are available for any emergency that may come up while they are here.

Staff

In addition to the outstanding group of volunteers the Hays Center and its related programs has an outstanding staff. The following is a listing of all paid staff.

Director- Charley Baxter

Assistant Director- Susan Russell

Administrative Assistant/Rental Coordinator- Angela Wirt

Administrative Assistant- Fatiha Miles

Administrative Assistant- Cherihan Sbait

Custodians- Lincoln Martin, Nadia Johnson, Solomon Kimbell

Part time:

Weekend Program Director- Lawrence Green

Weekend Receptionist- Tammy Clark

Part Time Custodian-Herman Barnes

Night Building Attendants- Albert Horton, Beverly Williams-Pelton

Activity Directors
Willow House- Bobby Bryant & Barbara Bonner
Campus Towers- Erma Wilbert & Regina Buie-Gaines
Heritage House/ Bowker- Nita Armstrong and Gloria Dunning

Office of Volunteer Services

In 1980 Fritz Friedl developed North Little Rock's Mayor's Office of Volunteer Services. For 20 years Fritz gave of his talents and time and developed a program that has been a model for programs all across the state. In 2008 Fritz decided to "retire" from his volunteer job and the program was folded in to the Hays Center programs. We remain in debt to Fritz for his leadership and his work in making the program so vital to the City of North Little Rock and the services our city provides.

In 2013 we once again administered the Mayor's Office of Volunteer Services program for the City of North Little Rock. 2013 was another great year for the program.

Our annual Volunteer Appreciation program was held on May 23rd. We had a great crowd and a good program.

We had a total of over 43,000 hours of Volunteer Service city wide in 2013. 175 volunteers served in 32 different departments during the year and although it is said often that we could not have done our job without them this is truly the case. In each department served by these volunteers we can see the benefit of their work. In the Animal Shelter we see the service volunteers provide with the expertise provided by a retired surgeon. At the Maritime Museum we see the dedication retired service men and women provide that makes our program special. Their dedication to the Razorback Submarine and our other maritime programs make a huge difference in the success of that program. Volunteers in police and fire programs help our city be a better, safer place in which to live and work. And our Hays Center could not operate at the efficiency it does without our volunteers.

This past year our city engineering department relied on volunteers to drive professionals around to do surveys of street and drainage projects. Our Sister City program relies on volunteers who open their homes and hearts to serve those who come here to experience what our city has to offer in both hospitality and education.

Our 2012 Volunteer Awards were as follows:

Morris Petty- Courts- 510 hours

John Barr- AIMM- 510 hours

Delbert Brewer- Hays Center- 631 hours

Lena Mazzanti- Police 693 hours

Dr. David Bevans- Animal Shelter 725 hours

Jackie Carrington- Police- 746 hours

The Volunteer of the Year Award for 2012 went to Jackie Carrington

We are grateful and honored to honor these individuals and thank all our great volunteers. Our Volunteer Program remains one of our city's strengths. From volunteers cleaning up our city to volunteers helping with sports programs we remain a strong and viable community because of what our citizens are willing to give back to our community. We will remain proud of our volunteers and committed to this outstanding program.

Prepared by: The Hays Center Staff